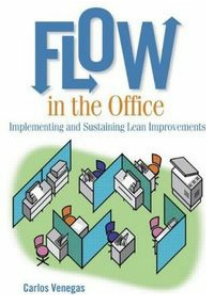


# FLOW IN THE OFFICE: IMPLEMENTING AND SUSTAINING LEAN IMPROVEMENTS

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